



**TEXAS**

MEDICAL BOARD  
PHYSICIAN ASSISTANT BOARD  
STATE BOARD OF ACUPUNCTURE EXAMINERS

*Safeguarding the public through professional accountability*



TMB Notificaiton - Received by Physician/Practice Manager  
Notify Compliance Department and Enter into TMB Smartsheet on HUB



Compliance Reviews Request › Reaches out to Physician for Response



Practice Manager Retrieves all Medical and Billing Records  
Send to [Compliance@Hendrickhealth.org](mailto:Compliance@Hendrickhealth.org)



Compliance/Practice Manager to Create Timeline of Care and Complete  
the Medical Record and Billing Affidavits as required



Compliance works with Physician to create TMB Response Letter and  
Sends to Physician via DocuSign for Approval & Signature



Compliance Submits Response to TMB via TMB portal or email



TMB will Notify Physician of Final Determination/Status  
Physician or Practice Manager Notifies Compliance of TMB Feedback